



Updating your client care letter.

We recommend that you update your standard client care letter to include the below wording.

This notifies your client that you are using Thirdfort to complete your due diligence checks and gives your client the opportunity to ask any questions. Thirdfort clients find that including this wording in their client care letter drastically increases the likelihood that their clients will be comfortable using Thirdfort for their onboarding checks.

Wording to insert:

As part of our "Know Your Client and ID" due diligence process, we invite clients to complete and submit their personal information via our third party app 'Thirdfort'.

I enclose with our Terms of Service and Informational Leaflet for the App, for your kind attention.



Want to ask us something?

Email
support@thirdfort.com

Phone
0161 768 0083 option 2

Hours
9:00am - 6:00pm